

ShoreTel VPN Phone



Secure and effective
Unified Communications
for remote users



BENEFITS

- Fully featured IP Phone experience at remote sites
- Highly secure
- Simple to deploy
- Easy to manage

Effective communications in today's always-on world require secure and convenient connections to the corporate network. The ShoreTel® VPN Phone feature extends the reach of the ShoreTel Pure IP Unified Communications (UC) system, by enabling the secure and remote deployment of ShorePhone™ IP Telephones. With the ShoreTel VPN Phone, users can experience the full and familiar functionality of their IP Phone—as if the phone were on a desk in the office.

Easy-to-deploy

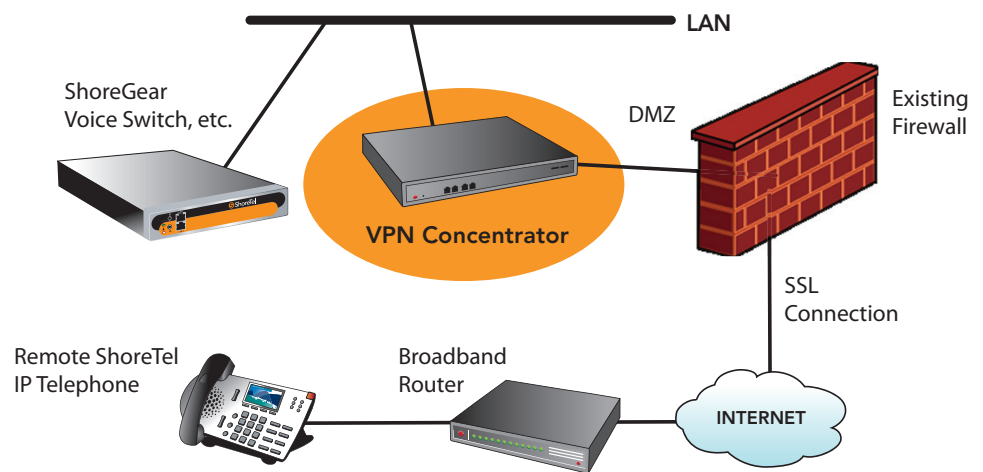
For organizations operating in a global environment where cybercrime is a constant concern, network security is becoming increasingly complex and difficult to manage. To help busy IT groups keep their networks safe, ShoreTel has designed the VPN Phone to be simple to install and easy to manage. Remote users simply connect a ShorePhone IP Telephone to a broadband router and with minimal configuration establish a secure tunnel to the ShoreTel VPN Concentrator. No special skills or complex and time-consuming configuration is required, helping to ensure a low total cost of ownership without having to compromise on security.

Improve traffic flows

As demand for remote network access increases, the ShoreTel VPN uses a dedicated VPN Concentrator for remote IP phones, enabling IT staff to implement a very secure and flexible remote access policy. Existing VPN connections for remote computer users remain unaffected by remote phone traffic and can be managed and secured independently for maximum flexibility. Existing firewalls do not have to be replaced or re-configured. This also helps ensure high performance and high network availability, even at peak traffic times.

Industry-leading security

The ShoreTel VPN uses industry standard Secure Socket Layer (SSL) encryption technology to tunnel into the network. SSL is commonly used in Web browsers to secure Web traffic, for instance during online banking transactions, and most networks and firewalls are engineered to handle this type of traffic. All data packets to and from the remote IP Phone are securely encapsulated within the SSL connection.



VPN PHONE SOLUTION

Figure 1: The ShoreTel VPN Phone solution uses a VPN concentrator behind existing corporate firewalls to minimize configuration requirements and help ensure high network availability.

Options to suit your needs

The ShoreTel VPN Concentrator is offered in two versions:

Model 4500 supports up to 10 simultaneous VPN connections

Model 5300 supports up to 100 simultaneous VPN connections

Requirements

- Broadband connection: DSL, cable modem or similar
- Broadband modem: QoS support is highly desirable
- IP Telephone: IP 565g, IP 560g or IP 230g
- ShoreTel Release 8.1 or later
- VPN Concentrator

About ShoreTel

ShoreTel is a leading provider of *Pure IP* Unified Communications solutions that enable companies of any size to seamlessly integrate voice, video, messaging and data with their business processes. Independent of device or location, ShoreTel's unique distributed software architecture eliminates the traditional costs, complexity and reliability issues inherent in other solutions. Founded in 1996, ShoreTel has achieved broad industry recognition for this proven technology, and continues to deliver the highest levels of customer satisfaction, ease of use and manageability while driving down the overall total cost of ownership. For more information, visit www.shoretel.com.



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