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Aria Communications Joins ShoreTel Distribution Network

SYDNEY, Australia, August 05, 2008 – ShoreTel, Inc., (NASDAQ: SHOR), a leading provider of *Pure IP* Unified Communications (UC) solutions, today announced the appointment of Aria Technologies as a national distributor for ShoreTel in Australia.

Australian-owned Aria Technologies, formerly known as Aria Communications Pty Ltd, is one of the leading distributors of telecommunications equipment and solutions in Australia and also supplies systems to Australia's largest carrier Telstra under the Telstra brand.

Under the agreement, Aria Technologies will offer ShoreTel's Unified Communications solutions to its extensive network of local value-added resellers (VARs). Based on a unique distributed software architecture and innovative product design, the ShoreTel Unified Communications solution provides enterprise-class reliability and scales from ten to tens of thousands of users. It is designed and built from the ground up to be the market's easiest to use, easiest to manage, full-featured Unified Communications system.

Aria Technologies has a strong, dynamic and growing business with an extensive channel network and an extremely strong working relationship with its customers," said Tony Warhurst managing director SE Asia for ShoreTel. "Like ShoreTel, Aria Technologies is fully committed to its channel partnerships and customer satisfaction.

ShoreTel is expected to gain access to the considerable Telstra market in Australia served by Aria's VARs and aggressively pursue market share in the local UC sector.

According to Rob Pierce, general manager of Aria Technologies in Australia, adding ShoreTel to Aria's product suite was the natural choice based on its strong reputation in the Unified Communications space.

"We identified the markets that had immense opportunities for us, but in which we were not currently playing. We looked at companies that were active in both the IP telephony and larger enterprise space in Australia. Although there were potential opportunities to form a relationship with other vendors out there, we approached

ShoreTel because of their growing reputation in Unified Communications. We were impressed by the company's technically strong solutions," said Rob Pierce

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About ShoreTel, Inc.

ShoreTel, Inc., (NASDAQ: SHOR) is a leading provider of *Pure IP* Unified Communications solutions. ShoreTel enables companies of any size to seamlessly integrate all communications-voice, video, messaging and data -with their business processes. Independent of device or location, ShoreTel's distributed software architecture eliminates the traditional costs, complexity and reliability issues typically associated with other solutions. ShoreTel continues to deliver the highest levels of customer satisfaction, ease of use and manageability while driving down the overall total cost of ownership. ShoreTel is headquartered in Sunnyvale, California, and has regional offices in the United Kingdom, Sydney, Australia and Munich, Germany. For more information, visit www.shoretel.com or call 02 9959 8000

About Aria Technologies

Aria Technologies (formerly Aria Communications Pty Ltd) is the exclusive Australian distributor for LG-Nortel systems for Australia and the Pacific, and a national distributor for ShoreTel in Australia. Aria Technologies currently distributes the Number 1 selling system in the 0-100 equipped end market* and also supplies system's to Australia's largest carrier Telstra, under the Telstra brand. Founded in January 2000, Aria Technologies is a wholly owned Australian company with presence in Melbourne, Sydney, Brisbane and Perth, and with over 180 Dealers located throughout Australia and the Pacific. Aria has won many top international distributor awards including the prestigious "International Distributor of the Year 2007" LG-Nortel's global top award. Visit <http://www.ariatech.com.au>.